

ElderSource Advisory Council Meeting

10688 Old St. Augustine Rd.

Jacksonville, Florida

Thursday April 18, 2024

12:30 PM

Call-In Number: 1-929 436-2866

Meeting ID #: 884 3425 3002

AGENDA

- | | |
|---|-------------------------------------|
| 1. Call to Order | Cheryl Jefferson, Chair |
| 2. Signatures – In-kind Match & Travel Vouchers | Cheryl Jefferson, Chair |
| 3. Roll Call – Sherry Holmes, Administrative Assistant | Sherry Holmes, Admin. Assistant |
| 4. Approval of Council Minutes (Meeting February 15, 2024) | Cheryl Jefferson, Chair |
| 5. Florida Department of Veteran Affairs | Bob Asztalos, Deputy Executive Dir. |
| 6. Veterans Directed Care (VDC) Program Person-Centered | Haley Wigley, Program Manager |
| 7. Update 2024-27 Area Plan | Janet Dickinson, Planner |
| 8. Update Trainings Elder Abuse and Medicare Fraud | Janet Dickinson, Planner |
| 9. Ideas for Next Meeting Topic | Janet Dickinson, Planner |
| 10. County Reports | |
| Baker | |
| Clay | |
| Duval | |
| Flagler | |
| Nassau | |
| St. Johns | |
| Volusia | |
| 11. Old Business | |
| 12. New Business | |
| 13. Date of Next Meeting – June 20, 2024 at 12:30 PM | |
| 14. Public Comments | |
| 15. Adjourn | Cheryl Jefferson, Chair |

Inclusion Statement: ElderSource values all people – including but not limited to all nationalities, socio-economic backgrounds, abilities, races, genders, religious perspectives, sexual orientations, and gender identities – in everything we do. We welcome the unique insights and perspectives of all persons in our quest to fulfill our mission.

Mission: To empower individuals to age with independence and dignity by providing leadership, direction, advocacy, and support for a comprehensive coordinated continuum of care.

**Advisory Council Meeting
10688 Old St Augustine Rd
Thursday February 15, 2024
12:30 PM**

Via Zoom

Present

Christy Fitzgerald – Clay
Stevie Taylor – Clay
Valerie Thomas – Duval
Donna White – Duval
Ingrid Montgomery – Duval
Joanne Hinkel - Flagler
Bernie Fitzgerald – Flagler
Chernice Benjamin – Nassau
Ashley Jennings – Volusia
Frances Chew – Volusia
Doreen Willett – Volusia

Staff and Guest

Andrea Spencer, VP of Communications
Janet Dickinson, Planner
Gabrielle Garay, Communication Specialist
Gracie Martin, Intern
Sherry Holmes, Administrative Assistant

Absent

Cheryl Jefferson – Duval (Excused)
Barbara Solomon – Flagler
Albert Abbatiello – St. Johns
Latonja Best – St. Johns

Roll Call

Sherry Holmes, Administrative Assistant noted that a quorum was present.

Approval of Minutes

A motion to approve the minutes from the January 18, 2024 meeting was made by Stevie Taylor and seconded by Joanne Hinkel. Motion passed unanimously.

Nominating Committee

Dr. Ashley Jennings, Chair of the Nominating Committee, noted that the committee met on January 26, 2024, to discuss the application of Cynthia Campbell. The committee unanimously voted to accept Cynthia Campbell into the Advisory Council representing Baker County as she brings many talents and fills a desperate need.

Motion

A motion to accept the nomination of Cynthia Campbell as submitted by the Nominating Committee was made by Bernie Fitzgerald and seconded by Joanne Hinkel. Motion passed unanimously.

Dr. Ashley Jennings informed the group that there are still several vacant positions on the Council, and we want to ensure that every county is represented. She asked members to provide referrals if they knew of someone. Sherry Holmes will send an Advisory Council application to each member for referrals.

Medicare Fraud Training

Carrie Petesch, SHINE Advocate and Outreach Specialist did a training on Medicare fraud.

Highlights from the training covered:

- Medical Identity Theft
- Health Impact
- Personal Financial Losses

Three Steps to Prevent Health Care Fraud:

- Prevent
- Detect
- Report

There was a brief discussion regarding telephone calls from scammers and observations from the group as to what they have experienced with multiple unwanted calls.

Outreach Efforts

Gabrielle Garay shared “Outreach Guidelines” with the group. Gabrielle suggested visiting places such as local churches, libraries, senior centers, and small businesses to distribute ElderSource brochures. Suggested talking points were to identify as a volunteer of ElderSource, identify the county you represent and make your request to leave brochures. If there is an interest in more information the Communications department can schedule a presentation. For specific questions on help and services, the ElderSource Helpline is available at (888) 242-4464. As an outreach goal, Gabrielle suggested three visits each quarter.

Visits to Community Locations

Janet Dickinson updated the group on visiting senior centers. The manager of the senior centers is requesting that prior to any visits he is notified, and Janet will be the point of contact to do so. Janet also requested that she is notified via email or phone before visiting churches and libraries so that she can record the activity.

Ideas for Next Meeting Topic

The Advisory Council members opted to invite the state Veteran Representative to attend the next meeting scheduled for April 18, 2024. Janet will confer with Tameka Holly, to see if this is possible.

County Reports

Volusia

Dr. Ashley Jennings, Doreen Willett, and Frances Chew

Nothing to Report

St. Johns

No Representation.

Nassau

Chernice Benjamin

Nothing to Report

Flagler

Bernie Fitzgerald and Joanne Hinkel

Nothing to Report

Duval

Valerie Thomas, Ingrid Montgomery, and Donna White

Nothing to report.

Clay

Stevie Taylor

- Stevie reported that seniors are having difficulty with the assessment process through ElderSource and feeling a little intimidated with the questions while on the call. Janet will inform Davette Wellmaker, Helpline Supervisor of this concern and update Stevie at a later date.
- Stevie noted that Marcis Pointe Apartments has approximately 200-300 residents and stated that this would be an excellent place to hold an ElderSource Fair for the residents as some are quite hesitant and do not know how to ask for assistance. Janet will refer this opportunity to the Communications department where Andrea Spencer, and Gabrielle Garay will follow up on this suggestion.

Christy Fitzgerald

Nothing to Report

Baker

No Representation.

Old Business

None

New Business

None

There was no further business, and the meeting was adjourned.

Meeting Adjourned at 1:48 PM

Minutes prepared by Sherry Holmes, Administrative Assistant

These minutes were adopted by vote of this Advisory Council on _____.

(Date)

Secretary: _____ Stevie Taylor